



GUJARAT REAL ESTATE REGULATORY AUTHORITY
GOVERNMENT OF GUJARAT

Gujarat RERA

Website User Manual

Version 4.0

(gujrera.gujarat.gov.in)



GUJARAT REAL ESTATE REGULATORY AUTHORITY
GOVERNMENT OF GUJARAT

COMPLAINT REGISTRATION

954341



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WHAT'S NEW

GLRERA application Change request form available for download on home page.



Dr. Manjula Subramaniam
IAS (Retd.)
Chairman, RERA

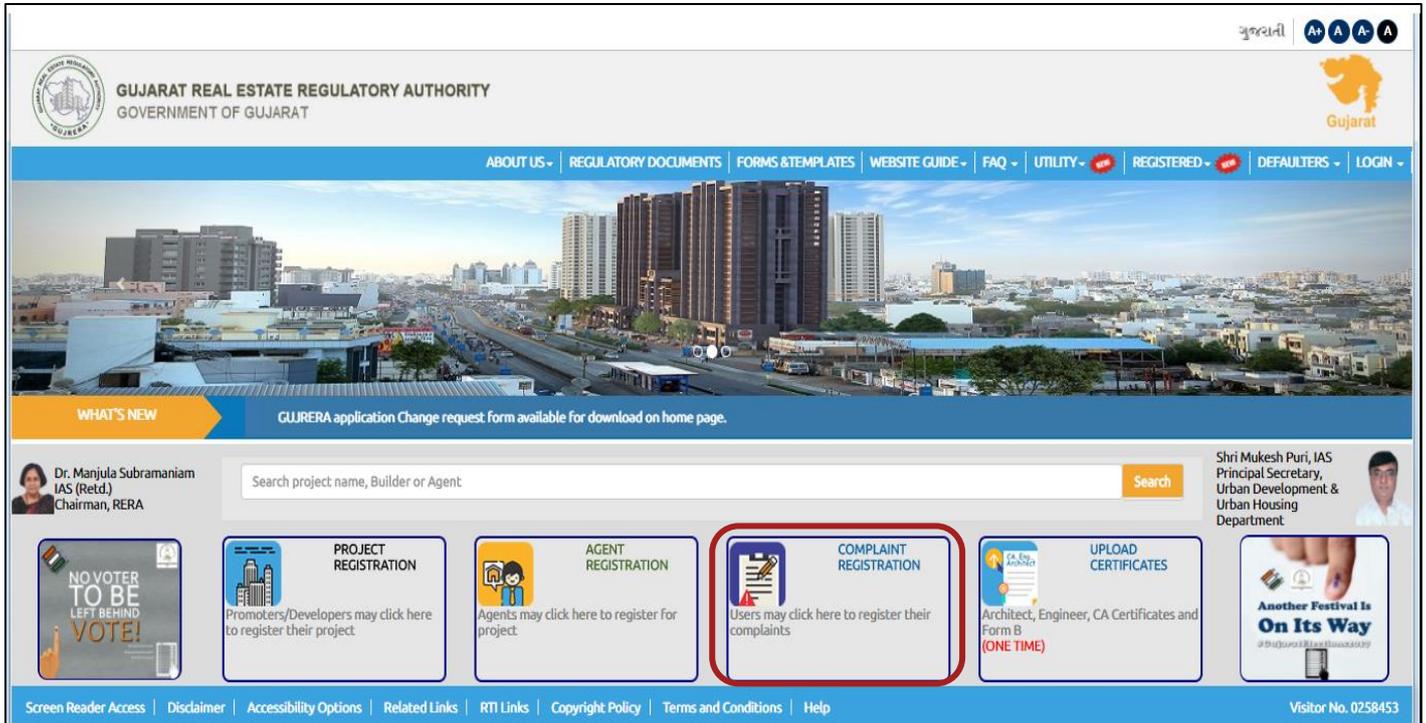
www.gujrera.gujarat.gov.in



Shri Mukesh Puri, IAS
Principal Secretary,
Urban Development &
Urban Housing
Department



1. Gujarat RERA Home Page for Complaint Registration



The screenshot displays the Gujarat Real Estate Regulatory Authority (RERA) website. At the top, the header includes the RERA logo, the text "GUJARAT REAL ESTATE REGULATORY AUTHORITY GOVERNMENT OF GUJARAT", and a navigation menu with links for "ABOUT US", "REGULATORY DOCUMENTS", "FORMS & TEMPLATES", "WEBSITE GUIDE", "FAQ", "UTILITY", "REGISTERED", "DEFAULTERS", and "LOGIN". A banner image shows a cityscape with a prominent skyscraper. Below the banner, a "WHAT'S NEW" section highlights a "GJRERA application Change request form available for download on home page." The main content area features a search bar for project names, builders, or agents, and a grid of service tiles. The "COMPLAINT REGISTRATION" tile is highlighted with a red border and contains the text: "Users may click here to register their complaints". Other tiles include "PROJECT REGISTRATION" (for promoters/developers), "AGENT REGISTRATION" (for agents), and "UPLOAD CERTIFICATES" (for architects, engineers, and CAs). The footer contains accessibility links, a disclaimer, and the visitor number 0258453.

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GUJARAT REAL ESTATE REGULATORY AUTHORITY
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ABOUT US | REGULATORY DOCUMENTS | FORMS & TEMPLATES | WEBSITE GUIDE | FAQ | UTILITY | REGISTERED | DEFAULTERS | LOGIN

WHAT'S NEW
GJRERA application Change request form available for download on home page.

Dr. Manjula Subramaniam
IAS (Retd.)
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Search project name, Builder or Agent

Shri Mukesh Puri, IAS
Principal Secretary,
Urban Development &
Urban Housing
Department

NO VOTER TO BE LEFT BEHIND VOTE!

PROJECT REGISTRATION
Promoters/Developers may click here to register their project.

AGENT REGISTRATION
Agents may click here to register for project.

COMPLAINT REGISTRATION
Users may click here to register their complaints.

UPLOAD CERTIFICATES
Architect, Engineer, CA Certificates and Form B (ONE TIME)

Another Festival Is On Its Way

Screen Reader Access | Disclaimer | Accessibility Options | Related Links | RTI Links | Copyright Policy | Terms and Conditions | Help

Visitor No. 0258453

2. Real Estate Complaint Registration

2.1. Proceed filling form (Fees: 1000/-)

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Home / Real Estate Complaint Registration

Registration Number

RERA Registration No.

Project Name

Enter the registration no. of the registered project for which complaint is to be filed. In case Complaint is to be filed for a Non-registered project you may skip this field and proceed by filling the fields in the subsequent sections

The name of the project for which registration no. is entered by the Complainant will appear in this text box automatically. If registration no. field is left blank this field shall remain empty.

Complaint Registration Form

Details of the Complainant

Name of Complainant*

Mobile Number*

Official/Residential Address

Address line 1*

State*

Pin Code*

Telephone Number*

Emailid*

Address line 2*

District*

Address for Service of All Notices Same as above

Address line 1*

State*

Pin code*

Address line 2*

District*

Details of the Respondent

Name of Respondent*

Mobile Number*

Email Address*

Official/Residential Address

Address line 1*

State*

Pin Code*

Address line 2*

District*

Address for Service of All Notices Same as above

Address line 1*

Address line 2*

State*

District*

Pin Code*

Details of the Complaint

Subject of Complaint*

Facts of Complaint*

Total Remaining Characters:

Relief Sought from RERA*

Total Remaining Characters:

Interim Order Required* Yes No

Supporting Documents

DELETE

Caption:

Attachment: No file chosen

[Add more](#)

Payment

Note: Only SB Collect will be accepted. SB collect has online payment facility through any bank, credit card, debit card. No other mode (e.g. IMPS, Mobile wallet, UPI etc.) will be accepted or considered against your application.

Payment Mode*

1. For Net Banking/Card Payment/Cheque-Cash at SBI Branch [Click Here](#)

Amount (INR)*

Unique Token Number*

SBCollect Reference Number*

Attach Online Payment Receipt* No file chosen

Declarations

- I, complainant, here by declare that the subject matter of the above claim falls within the Jurisdiction of the Authority
- I, complainant, here by declare that the matter regarding which the complaint has been made is not pending before any Court of Law or any other Authority or any other Tribunal(s)
- I verify that the contents of the above sections are true to my personal knowledge and belief and I have not suppressed any material fact(s)

2.2. Confirmation

The screenshot displays the Gujarat Real Estate Regulatory Authority (Gujarat RERA) website. The header includes the organization's name, logo, and navigation menu. The main content area shows a progress bar with two steps: 'Complaint Details & Payment' (step 1) and 'Confirmation' (step 2). The 'Confirmation' step is active, displaying a message: 'Your application has been submitted successfully. Your acknowledgement no. is CMP/District/YMMDD/XXXX'. The footer contains links for accessibility and other services, along with a visitor count.

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Home / Real Estate Complaint Registration

1 Complaint Details & Payment 2 Confirmation

Confirmation

Your application has been submitted successfully. Your acknowledgement no. is **CMP/District/YMMDD/XXXX**

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Visitor No. 0269262